



National Retail Association



FACT SHEET: Trading Hours – National Summary

AS AT MAY 2015

TRADING HOURS

This fact sheet provides information about the trading hours that apply in each State and Territory.

Australian Capital Territory

Trading hours for retail stores have been deregulated in the ACT. There are no restrictions on the hours or days that retail shops may open. However, the trading hours of licensed premises are determined by the ACT Liquor Act 1975.

Northern Territory

Trading hours for retail stores have been deregulated in the Northern Territory. However, individual restrictions may apply to certain shopping centres as set by centre management. The trading hours for the sale of liquor Products remain regulated.

Victoria

Trading hours for retail stores in Victoria are predominantly deregulated. However, most shops are required to close on:

- Good Friday – all day
- Anzac Day – Between the hours of 12.01am and 1.00 pm
- Christmas Day – all day

On these days, only exempt shops are permitted to open.

Exempt shops

Exempt shops are businesses that:

- have 20 or fewer persons employed in the shop at any time during a restricted trading day; and
- the number of persons employed by the business and its related entities is no more than 100 at any time during the 7 days immediately before the restricted trading day;

OR

- the predominant business carried on in the shop is that of a:
 - chemist;
 - petrol shop;
 - restaurant, cafe, or any other shop that sells cooked or prepared meals (ready to eat on the premises or to be consumed off the premises); or
 - prescribed kind.

Tasmania

Trading hours in Tasmania are predominantly deregulated. However, retail businesses that:

- employ more than 250 employees; or
- are part of a franchise group where there is a franchise agreement with a major retailer;

must be closed on the following days or part days:

- Good Friday – all day
- Anzac Day – 12.01am till 12.30pm*
- Christmas Day – all day

*A shop may open before 12.30pm on Anzac Day if the shop is:

- a pharmacy;
- not part of a shopping centre, plaza or mall and the number of persons engaged at the shop as employees or otherwise in the conduct of the business of the shop on any day in the immediately preceding March did not exceed 10; or
- a shop that the Minister, by order, has declared may be kept open before 12.30pm on Anzac Day.

New South Wales

Trading hours for retail stores in New South Wales are predominantly deregulated. However, most shops are required to close on:

- Good Friday – all day
- Easter Sunday – all day
- Anzac Day – 12.01am and 1.00 pm
- Christmas Day – all day
- Boxing Day – all day

Exemptions – type of shops

- (a) **Small shops** are defined as shops with no more than four staff working at any one time. There are also qualifying restrictions on the type and extent of ownership of small shops. For more information click here: [Small Shop](#). Small shops have no trading restrictions.

- (b) **Exempt shops** include bookshops, chemists, cake and pastry shops, restaurants, take-away food and drink shops, fruit and vegetable shops, nurseries, newsagencies, pet shops, recorded music, video or DVD shops, restaurants, cafes or kiosks and souvenir shops. For more information click here: [Exempt Shop](#). Exempt shops have no trading restrictions.
- (c) **Certain licensed premises** are exempt from the trading restrictions. For more information click here: [Hotel License](#) and click here: [Take away liquor stores](#)

Exemptions – location

- (a) **Sydney Trading Precinct**
All shops located within the Sydney CBD are permitted to trade on Boxing Day only (other restricted trading days still apply). For more information click here: [Sydney Trading Precinct](#)
- (b) **Local Government Areas**
All shops located in particular local government areas can trade on some or all of the restricted days. The arrangements vary from area to area. For information on the particular areas and the extent of the exemptions click here: [local government areas](#)

Note:

- (i) Application may be made to the Director General to exempt any shop from a requirement under the Act to remain closed. The process involves the completion of an *Application for Retail Trading on Restricted Days* form which requires supporting justification for the proposal. The application must be made at least 28 days prior to the restricted trading day occurring. Please contact NRA for assistance with this process. View Retail Trading applications [business process map](#) and [Seeking an exemption](#).
- (ii) An exemption that was in force immediately before the repeal of the *Shops and Industries Act 1962* that permitted a shop to be kept open on a restricted trading day will remain in force, unless amended or revoked by the Director General.

South Australia

The trading hours of retail stores are regulated by reference to “shopping districts”. If a shop is situated outside a shopping district it is exempt from any trading restrictions.

The “shopping districts” are:

- the **Greater Adelaide Shopping District** (the Central Business District (CBD) Tourist Precinct, the Glenelg Tourist Precinct, and the Adelaide metropolitan area generally); and
- **35 proclaimed districts located in country areas**

A list of the proclaimed shopping districts, and regional towns NOT in proclaimed shopping districts can be found [here](#).

The **Central Business District (CBD) Tourist Precinct** is defined as "the portion of the municipality of the City of Adelaide that lies within the "Hundred of Adelaide" which is consistent with the old definition of "central shopping district". View the PDF version of the map [here](#).

Exemptions

The following shops are exempt from any trading restrictions:

- Shops outside the shopping districts
- Shops with a floor area no more than 200m²
- Food shops with a floor area no more than 400m²
- Restaurants and take away food shops
- Service stations
- Hairdressers
- Shops in ten-pin bowling alleys, squash centres & golf clubs
- Antique shops (other than coins or stamps)
- Aquarium and fish shops
- Bookshops and newsagents
- Pharmaceutical chemists
- Cosmetic shops
- Medical and surgical appliance shops
- Florists
- Shops selling non-alcohol drinks, ice-cream, confectionary or light refreshments
- Pet shops
- Plant nurseries
- Souvenir shops
- Tobacconists
- Video renters
- Any shops hiring out goods
- Cash-and-carry wholesale warehouses
- Shops at horticultural or agricultural shows
- Shops at exhibitions or shows approved by Minister
- Shops situated in shopping districts (other than central or metropolitan) if they are serving customers who live at least 8km from the shop
- Shops selling agricultural machinery
- Shops selling fine art, (by auction or on commission)
- Caravan dealers
- Trailer dealers
- Painting and craft shops
- Short-term charitable, religious or benevolent sponsored shops

Exempt shops have no trading restrictions.

Non-Exempt Trading Hours Summary

Shopping District	Monday To Friday	Saturday	Sunday	Public Holiday
Shops in the Greater Adelaide Shopping District (excluding the CBD Tourist Precinct)	Until 9pm (including part day public holidays)	Until 5pm (including Easter Saturday)	11am till 5pm (excluding Easter Sunday)	CLOSED (except Easter Saturday)
Shops in the CBD Tourist Precinct (see map below)	Until 9pm (including part day public holidays)	Until 5pm (including Easter Saturday)	11am till 5pm	11am till 5pm on full-day public holidays except: <ul style="list-style-type: none"> ▪ Good Friday; ▪ 25 December; and ▪ before 12noon on 25 April

Shops in Proclaimed Shopping Districts (other than shops selling boats & motor vehicles, or shops selling hardware, building materials, furniture, floor coverings, motor vehicle parts and accessories)	Until 6pm, except Thursday (until 9pm) (including part day public holidays)	Until 5pm (excluding Easter Saturday)	CLOSED	CLOSED
Shops selling boats and motor vehicles in proclaimed shopping districts	Monday to Wednesday: until 6pm Thursday and Friday: until 9pm	Until 5.00pm (excluding Easter Saturday)	CLOSED	CLOSED
Shops selling hardware, building materials, furniture floor coverings, motor vehicle parts and accessories	Until 9pm (including part day public holidays)	Until 5pm (including Easter Saturday)	9.00am to 5.00pm	9am till 5pm on full-day public holidays except: <ul style="list-style-type: none"> ▪ Good Friday; ▪ 25 December; and ▪ before 12noon on 25 April

Note that, other than for Sundays and Holidays, there are no prescribed opening times (only closing times). As a consequence, non-exempt shops may fix any opening time on days other than Sundays and holidays.

Extended Trading - Christmas

The Minister can now issue a single Exemption Notice (published in the Government Gazette) authorising additional hours that non-exempt shops can trade. This means individual exemption applications will not be required during the Christmas period.

Extended Trading – Other periods

The application process for individual exemption requests for times outside a general exemption issued by the Minister requires the applicant to:

- arrange public advertisements calling for comments about the proposed exemption;
- ascertain the views of employees or their representatives (union);
- notify the relevant local council(s);
- notify the South Australia Police (SAPOL); and
- notify public transport operators in some circumstances e.g. large shopping centres.

These criteria will apply for applications for exemptions from retailers in the city and metropolitan area and not from retailers in Proclaimed Shopping Districts in country South Australia.

Western Australia

The trading hours of retail stores are regulated by reference to the particular class of shop.

Trading restrictions do not apply to:

- restaurants and cafes;
- take-away food shops;
- retail shops located in public passenger terminals or stations where those transport services are running; or
- shops located north of the 26th parallel.

Class of shop

Class of Shop	Explanation
General retail shop	Shops other than <i>special retail shops</i> or <i>small retail shops</i>
Special retail shop	<p><i>Special retail shops</i> are considered necessary for emergency, convenience or recreation goods purposes.</p> <p>‘Special Retail Shops’ include:</p> <ul style="list-style-type: none">▪ newsagencies and bookshops;▪ pharmacies;▪ garden nurseries;▪ hardware and home improvement shops;▪ video shops;▪ art and craft shops;▪ souvenir and duty free shops;▪ shops at sports venues;▪ boating shops;▪ motor vehicle spare parts shops; and▪ shops at international standard hotels. <p>To qualify as a <i>special retail shop</i>, an application must be made for a certificate from the Department of Commerce.</p>
Small retail shop	<p>A retail shop is a ‘<i>Small Retail Shop</i>’ if:</p> <ul style="list-style-type: none">▪ the shop is owned by up to six people in partnership or body corporate; and▪ the shop is operated for the benefit of those owners; and▪ those persons are personally and actively engaged in the shop; and▪ not more than 18 people (including the owners) work in the shop at any one time (persons employed as apprentices are not included in maximum permitted staffing numbers); and▪ the owners operate no more than 3 retail shops;▪ no owner of the shop is related to an owner of another shop in such close proximity that the shops are regarded as occupying the same location; and▪ the chief executive officer has issued a certificate, certifying that the shop is a small retail shop (and that certificate has not been cancelled).

Trading Hours Summary

Shop Classification	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday	Public Holidays
General Retail Shops	8.00am – 6.00pm			8.00am – 9.00pm	8.00am – 6.00pm	8.00am – 5.00pm	Not permitted to trade	
General Retail Shops (Perth Metropolitan area)	8.00am – 9.00pm					8.00am – 5.00pm	11.00am – 5.00pm	11.00am – 5.00pm (Except Christmas Day, Good Friday & Anzac Day) *
Small Retail Shops	No restrictions							
Special Retail Shops	6.00am – 11.30pm every day of the year							

* Extended trading hours will apply over the Christmas period. Please refer the NRA Christmas/New Year's Trading Hours Factsheet, or contact the NRA on 1800 (RETAIL) 738 245.

Local Government Areas

Local government authorities outside the Perth metropolitan area can apply to the Department of Commerce to extend the trading hours for General Retail Shops in their district beyond those stipulated in the Act.

Many such applications have been made over time and as a result of these applications, in some local government areas, additional trading hours are allowed either on a permanent basis or during specified periods (usually school holiday or holiday periods).

Trading hours in the City of Bunbury are deregulated (except for Good Friday, Anzac Day and Christmas Day when shops must be closed).

Contact NRA for more information.

Extended Trading Hours for Special Events

Metropolitan local government authorities and metropolitan shopping centres can apply to Consumer Protection for additional trading in support of special local events. The terms and the frequency of applications are limited.

Please contact the NRA for further details.

Queensland

The allowable trading hours in Queensland depends upon the classification of the store under the Trading (Allowable Hours) Act. Stores are classified as either exempt shops, independent retail shops, or non-exempt shops.

Exempt Shops

Exempt shops are specified in the Act. A list of exempt shops is set out below:

- Antique shop,
- Art gallery,
- Aquarium and aquarium accessories shop,
- Arts and craft shop,
- Bait and tackle shop,
- Bookseller's shop,
- newsagent's shop,
- railway bookstall,
- Bread shop,
- cake shop,
- pastry shop;
- Camping equipment shop,
- Chemist shop;
- Confectionery shop,
- Cooked provisions shop where the provisions are cooked or heated on premises immediately before sale,
- Delicatessen,
- Fish shop,
- Flower shop,
- Fruit shop, vegetable shop, fruit and vegetable shop,
- Souvenir shop,
- Sporting goods shop,
- Funeral director's premises,
- Hairdresser's,
- beautician's or barber shop,
- Ice cream parlour,
- Licensed premises under the Liquor Act 1992 or the Wine Industry Act 1994,
- Marine shop,
- Milk bar,
- Nursery (plant) shop for selling garden plants and shrubs, seeds, garden and landscaping supplies or equipment and associated products,
- Pet shop,
- Photographic shop,
- Premises in relation to which a pawnbrokers licence under the Pawnbrokers Act 1984 is in force,
- Restaurant, café,
- refreshment shop,
- Service station,
- Shop of a class declared by regulation to be a class of exempt shop,
- Shop for selling motor vehicle spare parts or motorcycle spare parts or both,
- Soap shop,
- Temperance beverages shop and Tobacconist's shop.

Exempt Shops have no prescribed opening or closing times, meaning such stores can trade 24 hours a day, 7 days a week each year.

Independent Retail Shops

Independent retail shops are defined by reference to the number of employees employed. The act defines this type of shop as follows:

Any shop owned by an individual, partnership, or proprietary company which:

- has no more than 20 people (including the proprietor) on the shop floor at any one time (this does not include customers); AND
- if there is more than one shop in Queensland, no more than 60 people are engaged by the owner of the business in that shop and any other shop or shops (this does not include customers).

Independent Retail Shops have very few prescribed opening and closing times.

- Those independent retail shops that predominately sell food and / or groceries items may trade without restrictions.
- Those independent retail shops that do not sell food and / or groceries must be closed on the following days:
 - Christmas Day
 - Good Friday
 - Anzac Day before 1pm
- On all other days of the year these shops may trade without restrictions

Non-Exempt Shops

These shops are defined as a shop other than:

- An Exempt Shop;
- An Independent Retail Shop;
- An office; or
- A stall

Allowable Trading Hours for Non-Exempt Shops (Excluding Hardware Shops)

AREA <i>(Definitions of areas available from NRA)</i>	Monday to Friday Inclusive	Saturday	Sunday	Easter Saturday	Easter Sunday	Public Holidays <i>(Excluding Christmas Day, Good Friday, Anzac Day, Labour Day)</i>	Christmas Day, Good Friday, Anzac Day, Labour Day
Brisbane & Near Metropolitan Area	8.00am-9.00pm	8.00am-5.00pm	9.00am-6.00pm	8.00am-6.00pm	CLOSED	9.00am-6.00pm	CLOSED
South East Qld Area <i>(includes Nambour and Beerwah)</i>	8.00am-9.00pm	8.00am-5.00pm	9.00am-6.00pm	8.00am-6.00pm	CLOSED	9.00am-6.00pm	CLOSED
Inner City of Brisbane	7.00am-9.00pm	7.00am-7.00pm	9.00am-6.00pm	7.00am-7.00pm	CLOSED	9.00am-6.00pm	CLOSED
Brisbane City Heart	7.00am-9.00pm	8.00am-5.30pm	9.00am-6.00pm	8.00am-6.00pm	CLOSED	9.00am-6.00pm	CLOSED
Brisbane City Heart Supermarkets	7.00am-9.00pm	8.00am-7.00pm	9.00am-6.00pm	8.00am-6.00pm	CLOSED	9.00am-6.00pm	CLOSED
Area of New Farm <i>(extending to Newstead)</i>	7.00am-9.00pm	7.00am-9.00pm	7.00am-9.00pm	7.00am-9.00pm	CLOSED	7.00am-9.00pm	CLOSED
Hamilton Northshore	6.00am-10.00pm	7.00am-10.00pm	7.00am-9.00pm	7.00am-10.00pm	CLOSED	7.00am-9.00pm	CLOSED

AREA <i>(Definitions of areas available from NRA)</i>	Monday to Friday Inclusive	Saturday	Sunday	Easter Saturday	Easter Sunday	Public Holidays <i>(Excluding Christmas Day, Good Friday, Anzac Day, Labour Day)</i>	Christmas Day, Good Friday, Anzac Day, Labour Day
Sunshine Coast Area (Includes Maleny)	8.00am-9.00pm	8.00am-5.30pm	9.00am-6.00pm	8.00am-7.00pm	CLOSED	9.00am-6.00pm	CLOSED
Gold Coast Area	8.00am-9.00pm	8.00am-5.30pm	9.00am-6.00pm	8.00am-6.00pm	CLOSED	9.00am-6.00pm	CLOSED
Gold Coast Tourist Supermarkets	7.00am- 10.00pm	7.00am- 10.00pm	8.00am- 8.00pm	8.00am to 8.00pm	CLOSED	8.00am – 8.00pm	CLOSED
Ipswich CBD	7:00am – 9:00pm	7:00am – 7:00pm	9:00am – 6:00pm	7:00am – 7:00pm	CLOSED	9:00am – 6:00pm	CLOSED
Cairns Tourist Area (Includes Mt Sheridan Shopping Plaza, Edmonton and the Northern Beach Suburbs)	8.00am-9.00pm	8.00am-5.30pm	9.00am-6.00pm	8.30am-5.30pm	9.00am-6.00pm	8.30am-5.30pm	CLOSED
Cairns CBD Supermarkets	8.00am – 9.00pm	8.00am – 9.00pm	9.00am – 9.00pm	8.30am-5.30pm	9.00am – 9.00pm	8.30am-5.30pm	CLOSED
Port Douglas Tourist Area & Mossman	8.00am-9.00pm	8.00am-5.30pm	9.00am-6.00pm	8.30am-5.30pm	9.00am-6.00pm	8.30am-5.30pm	CLOSED

AREA <i>(Definitions of areas available from NRA)</i>	Monday to Friday Inclusive	Saturday	Sunday	Easter Saturday	Easter Sunday	Public Holidays (Excluding Christmas Day, Good Friday, Anzac Day, Labour Day)	Christmas Day, Good Friday, Anzac Day, Labour Day
Port Douglas Supermarkets	7.00am-9.00pm	7.00am-5.30pm	7.00am-6.00pm	7.00am-6.00pm	7.00am-6.00pm	7.00am-6.00pm	CLOSED
Whitsunday Shire Tourist Area (includes Cannondale)	8.00am-9.00pm	8.00am-5.30pm	9.00am-6.00pm	8.30am-5.30pm	9.00am-6.00pm	8.30am-5.30pm	CLOSED
Hervey Bay Area	8.00am-9.00pm	8.00am-5.30pm	9.00am-6.00pm	8.30am-5.30pm	9.00am-6.00pm	8.30am-5.30pm	CLOSED
Tourist / and Seaside Resort Areas	8.00am-9.00pm	8.00am-5.30pm	CLOSED	8.30am-5.30pm	CLOSED	8.30am-5.30pm	CLOSED
Yeppoon Tourist Area	8.00am-9.00pm	8.00am-5.30pm	10.30am-5.30pm	8.30am-5.30pm	10.30am-5.30pm	8.30am-5.30pm	CLOSED
Emu Park Tourist Area	8.00am-9.00pm	8.00am-5.30pm	10.30am-5.30pm	8.30am-5.30pm	10.30am-5.30pm	8.30am-5.30pm	CLOSED
Townsville CBD (Includes North Ward)	8.00am-9.00pm	8.00am-5.30pm	9.00am-6.00pm	8.30am-5.30pm	9.00am-6.00pm	8.30am-5.30pm	CLOSED

AREA <i>(Definitions of areas available from NRA)</i>	Monday to Friday Inclusive	Saturday	Sunday	Easter Saturday	Easter Sunday	Public Holidays (Excluding Christmas Day, Good Friday, Anzac Day, Labour Day)	Christmas Day, Good Friday, Anzac Day, Labour Day
Townsville (excluding the CBD and North Ward)	8.00am-9.00pm	8.00am-5.30pm	11.00am-6.00pm	8.30am-5.30pm	11.00am-6.00pm	8.30am-5.30pm	CLOSED
Great Barrier Reef Wonderland Tourist Complex (Townsville)	8.00am-9.00pm	8.00am-6.00pm	8.30am-6.00pm	8.30am-6.00pm	8.30am-6.00pm	8.30am-6.00pm	CLOSED
Toowoomba	8.00am-9.00pm	8.00am-5.00pm	9.00am-6.00pm	8.30am-5.30pm	9.00am-6.00pm	8.30am-5.30pm	CLOSED
Mackay	8.00am-9.00pm	8.00am-5.30pm	9.00am-6.00pm	8.30am-5.30pm	9.00am-6.00pm	8.30am-5.30pm	CLOSED
Innisfail, Atherton and Mareeba	8.00am-9.00pm	8.00am-5.00pm	9.00am-6.00pm	8.30am-5.30pm	9.00am-6.00pm	8.30am-5.30pm	CLOSED
Gladstone	8.00am-9.00pm	8.00am-5.00pm	9.00am-6.00pm	8.30am-5.30pm	9.00am-6.00pm	8.30am-5.30pm	CLOSED
Rockhampton	8.00am-9.00pm	8.00am-5.00pm	9.00am-6.00pm	8.30am-5.30pm	9.00am-6.00pm	8.30am-5.30pm	CLOSED

AREA <i>(Definitions of areas available from NRA)</i>	Monday to Friday Inclusive	Saturday	Sunday	Easter Saturday	Easter Sunday	Public Holidays (Excluding Christmas Day, Good Friday, Anzac Day, Labour Day)	Christmas Day, Good Friday, Anzac Day, Labour Day
Emerald & Moranbah	8.00am-9.00pm	8.00am-5.00pm	9.00am-6.00pm	8.30am-5.30pm	9.00am-6.00pm	8.30am-5.30pm	CLOSED
Bundaberg (includes Bargara & Elliot Heads)	8.00am – 9.00pm	8.00am – 5.00pm	9.00am – 6.00pm	8.30am – 5.30pm	9.00am – 6.00pm	8.30am – 5.30pm	CLOSED
Fraser Coast (includes Maryborough, Hervey Bay & Tiaro)	8:00am – 9:00pm	8:00am – 5:30pm	9:00am – 6:00pm	8:30am – 5:30pm	9:00am – 6:00pm	8:30am – 5:30pm	CLOSED
Gympie	8:00am 9.00pm	8:00am – 5.00pm	9:00am – 6.00pm	8.30am – 5.30pm	9:00am – 6.00pm	8:30am – 5:30pm	CLOSED
Biloela	8:00am – 9.00pm	8:00am – 5.00pm	9:00am – 6.00pm	8.30am – 5.30pm	9:00am – 6.00pm	8:30am – 5:30pm	CLOSED
Woodford	8:00am –9.00pm	8:00am – 5.00pm	9:00am – 6.00pm	8.00am – 6.00pm	CLOSED	9:00am – 6:00pm	CLOSED
Marian Area	8:00am –9.00pm	8:00am – 5.00pm	9:00am – 6.00pm	8.00am – 5.30pm	9:00am – 6.00pm	8:30am – 5:30pm	CLOSED
Dalby Effective 29 May 2015.	8:00am-9:00pm	8:00am-5:00pm	10:30am-6:00pm	8:30am-5:30pm	10:30am-6:00pm	8:30am-5:30pm	CLOSED

AREA <i>(Definitions of areas available from NRA)</i>	Monday to Friday Inclusive	Saturday	Sunday	Easter Saturday	Easter Sunday	Public Holidays <i>(Excluding Christmas Day, Good Friday, Anzac Day, Labour Day)</i>	Christmas Day, Good Friday, Anzac Day, Labour Day
Remainder of the State of Queensland	8.00am-9.00pm	8.00am-5.00pm	CLOSED	8.00am-5.00pm	CLOSED	CLOSED	CLOSED

The “*South-East Queensland Area*” is broadly defined to include the following regions:

- The local government area of the Gold Coast City Council
- The Sunshine Coast trading hours area
- The Brisbane Statistical Division
- Areas falling between the Gold Coast and Sunshine Coast areas and the Brisbane Statistical Division
- Nambour and Beerwah
- Town of Beaudesert
- Towns of Fernvale, Plainlands, and Gatton
- Town of Woodford

Allowable Trading Hours for Non-Exempt Hardware Retailers

Area (Definitions of areas available from NRA)	Monday to Friday	Saturday	Sunday	Easter Saturday	Easter Sunday	Public Holidays (Excluding Christmas Day, Good Friday, Anzac Day, Labour Day)	Christmas Day, Good Friday, Anzac Day	Labour Day	Christmas Period
Hardware Stores – South-East Queensland	8.00am-9.00pm	8.00am-5.00pm	9.00am-6.00pm	9.00am-6.00pm	CLOSED	9.00am-6.00pm	CLOSED	CLOSED	Refer to Order
Hardware Stores – New Farm (extending to Newstead)	6.00am-10.00pm	7.00am-10.00pm	7.00am-9.00pm	7.00am-9.00pm	CLOSED	7.00am-9.00pm	CLOSED	CLOSED	Refer to Order
Hardware Stores – Brisbane City Heart, Inner City of Brisbane, Gold Coast and Sunshine Coast.	8.00am-9.00pm	8.00am-5.30pm	9.00am-6.00pm	9.00am-6.00pm	CLOSED	9.00am-6.00pm	CLOSED	CLOSED	Refer to Order
Hardware Stores – Townsville CBD, Hervey Bay , Douglas Shire tourist area, Whitsunday Shire tourist area, Cairns tourist area	8.00am-9.00pm	8.00am-5.30pm	8.30am-4.00pm	8.30am-5.30pm	8.30am-4.00pm	8.30am-5.30pm	CLOSED	8.30am-5.30pm	Refer to Order
Tourist and other seaside resorts (as defined) located outside SE Qld	8.00am-9.00pm	8.00am-5.30pm	8.30am-4.00pm	8.30am-5.30pm	8.30am-4.00pm	8.30am-5.30pm	CLOSED	8.30am-5.30pm	Refer to Order
Hardware Stores – Rest of State	8.00am-9.00pm	8.00am-5.00pm	8.30am-4.00pm	8.30am-5.30pm	8.30am-4.00pm	8.30am-5.30pm	CLOSED	8.30am-5.30pm	Refer to Order

Note Builder Materials Supply Hardware Stores may **open from 6.00am** throughout the whole of the state of Queensland from Mondays to Saturdays inclusive

Builder Materials Supply Hardware Stores are defined to mean a business or a section of that business which predominantly supplies construction materials, tools, fittings and other products and equipment to registered builders, associated tradesmen, registered contractors and subcontractors engaged within the building industry.

Important Information

The information contained in this fact sheet is accurate at the time of distribution to you. Award conditions and industrial relations laws change regularly, however, and you should ensure that you maintain your copy of this fact sheet in an up to date form. Any revised fact sheets issued will be available at www.nra.net.au. The information contained in this fact sheet is not a substitute for independent professional advice. You should obtain any appropriate professional advice relevant to your particular circumstances.